

Appendix 1 – Day Services Review TIER definitions

TIER 1.

Tier 1 is the lowest tier that is for all residents of Blackburn with Darwen. It is the tier for residents who have no or very low level needs that can be met voluntarily in communities and would not meet the eligibility criteria for social care intervention. These residents will have access to community services that would provide advice, guidance, support, education, health and well-being opportunities for all.

TIER 2

Tier 2 will focus on a service which acknowledges that residents are increasingly more active and are looking for services that are more tailored towards maintaining life, education, hobbies and interests whilst living at home and preventing them from losing their independence. They may not be eligible for formal social care provision but can access services independently as above. These residents will be able to access a service that has community based activities organised by the voluntary sector that focuses on addressing issues other than health which may impact on their well-being (e.g. services that provide active living resources, support groups, day clinics, handy man services, community initiatives, self-referral agencies etc).

This TIER may also cover service users who are still independent but require a higher level of social support, inclusion, education and interaction (such that they meet the threshold for social care eligibility). Part of that provision may be a preventative measure, such as the service user accessing a service that is overseen by a partner agency with social care staff within a designated neighbourhood community centre with a full range of activities and/or education offers that are more structured with partnerships across the voluntary sector, education and social care.

TIER 3

Tier 3 service users will all be eligible for formal social care provision. Services for this tier will focus on providing a more holistic approach to services/day care opportunities to address issues of health, education and social care needs which may be impacting upon their well-being. This would involve a possible blend of two services, one being provided by a partner agency in TIER 2 depending on their level of social care need.

Service users with a higher tier 3 need would have the choice to access Hopwood Court. This setting provides a more specialised service, supporting service users who are frail, have complex needs or significant cognitive impairments or physical needs that require assistance of one carer or a hoist. This service will provide opportunities to relieve carers from their caring role for short periods of time. Service users would be provided with social interaction activities/health and well-being opportunities, group activities in and out of the centre with the support of social care workers at all times.

TIER 4

Tier 4 will focus on providing more specialist services within Stansfeld Day Centre and Hopwood Court with opportunities for community outreach that will be sufficiently staffed to meet a very high level of need, mainly those service users who require assistance of two staff at all times. All activities will be tailored to meet the individual assessed needs of the service user.

Tier of Assessed Need	Day Service Opportunity
<p>1</p> <ul style="list-style-type: none"> • No support needs. 	<p>1)All community options available. Access to all and self-referral. Universal Services.</p>
<p>2</p> <ul style="list-style-type: none"> • No or low level support for Personal care needs. • Little or no supervision by others. • Little or no support eating and drinking • Little or no support with medication • Little or no support to do things in the community • Little or no support to make decisions and choices • Little or no support to stay safe • Little or no support to communicate needs • Little or no support to access education/employment 	<p>1)All community options available. Access to all and self-referral, social clubs, luncheon clubs, education, access to work etc.</p> <p>2)Eligible low level care needs – Community centres with activities organised via a partner (currently Age UK). May need supervision of a support worker. Based in Community Centres (initially Little Harwood/ Accrington Rd and GreenFields with a view to utilisation of the wider Borough’s assets as the service grows).</p> <p>3)Service offer that enables 18 – 25 year olds to access education/employment.</p>
<p>3</p> <ul style="list-style-type: none"> • Some personal care needs. • Some supervision by others. • Some support with eating and drinking • Some support with medication • Some support to access and do things in the community. • Some support to make decisions and choices • Some support to stay safe • Some support to communicate needs • Some support to access Education/ Employment for 18 – 25 year olds. 	<p>1)Eligible low level care needs – Community centres with activities organised via a partner (Currently Age UK). May need supervision of a support worker. Based in Community Centres (initially Little Harwood, Accrington Rd and GreenFields with a view to utilisation of the wider Borough’s assets as the service grows).</p> <p>2)Eligible medium level needs - May require specialist support via Hopwood Court but could blend between the two services based on assessed need.</p> <p>3)Service offer that enables 18 – 25 year olds to access education/employment.</p>
<p>4</p> <ul style="list-style-type: none"> • Full personal care needs. • Full supervision by others. • Full support with eating and drinking • Full support with medication • Full support to do things in the community. • Full support to make decisions and choices • Full support to stay safe • Full support to communicate needs • Full support to access Education/Employment for 18 – 25 year olds. 	<p>1) Eligible High level of Need. Provision primarily based at Hopwood Court and a Bespoke offer that supports service users that can only be cared for in a specialised environment with high level of support. Organised specialist outings to link them in with local community based activities with appropriate high level staffing.</p> <p>2)Service offer that enables 18-25 year olds to access education/employment if appropriate.</p>